

# EVERHARD INDUSTRIES

Tried, tested and trusted since 1926



Launceston **P**lumbing **G**os | **AQ**  
**CASE STUDY**

# PROJECT OVERVIEW

**Date of Installation:** May 3, 2024

**Duration:** 3 days

**Location:** St Leonards, Tasmania,

Launceston Plumbing & Gas installed an Aqua Advanced unit in St Leonards, Tasmania. The area is known for heavy clay soils that require larger disposal areas and secondary treatment systems to address the regulatory requirements of hydraulic design principles. The successful installation by Matthew Cubitt and his team highlights the product's suitability for challenging soil conditions and the importance of strong customer support throughout the process.



*"The Aqua Advanced unit is great and works really well, even if there are small challenges during installation. Everhard provides excellent customer service, making it easy to troubleshoot these problems. That's why Everhard continues to be a trusted name in the industry." - Matthew Cubitt*

## CHALLENGES

During the installation process, the team encountered a small challenge with the blower in the system. Such challenges are common in wastewater installations due to the many complex, moving parts. Thanks to the Everhard team, they assisted us in troubleshooting this issue, allowing us to return the next day to finalise the installation. This highlights the importance of reliable pre- and post-installation support from the manufacturer. Matthew expressed a high level of satisfaction with the Aqua Advanced unit and plans to use the product again for future projects.

# INSTALLER PROFILE

**Installer:** Matthew Cubitt

**Company:** Launceston Plumbing & Gas

Matthew Cubitt from Launceston Plumbing & Gas chose the Aqua Advanced unit due to its effectiveness in handling heavy clay soils and the advantage of being Australian-made. Matthew Cubitt from Launceston Plumbing & Gas chose the Aqua Advanced unit due to its effectiveness in handling heavy clay soils and the advantage of being Australian-made. The benefit of choosing an Australian-made product is having a local team he can easily reach out to for customer support, all from a trusted family business. The company's goal is to distribute these units throughout northern Tasmania and establish ongoing service agreements with clients. This approach fosters long-term relationships and ensures continued support.

## Contact Us:



### Enquire Now!

Are you interested in installing an Aqua Advanced system on your property? Get in touch with us today!



### Become a Distributor

Are you interested in distributing Aqua Advanced systems? Find out how to become a distributor today!



### AQ Case Study

Have you recently installed a Aqua Advanced system? We'd love to hear about it!

